

Terms of Business



It's what we do

Before you finalise any arrangements, we'll give you a clear written estimate of how much the funeral will cost.

When to pay

You'll need to pay at least half the total estimated cost within 48 hours of making the funeral arrangements. For everything else, we'll send you an invoice after the funeral, which needs to be paid within 21 days.

If you've arranged a Direct Cremation or Direct Burial (Unattended Funeral), after you've finalised your arrangements with us, you'll need to pay in full within 2 working days.

For further support and information about ways to pay ask your local funeral director.

Registered Office

Co-op Funeralcare is a trading name of Funeral Services Limited, a registered society registered in England and Wales with registration number 30808R and registered office 1 Angel Square, Manchester, M60 0AG. Vat registered 403 3146 04.

Part of Co-operative Group.

